



## Quest for the Golden Rule Frequently Asked Questions

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## Quest for the Golden Rule Frequently Asked Questions

# Program Details FAQs

### ***What grade levels is Quest suited for?***

2 through 5, as full narration is provided for younger readers. Field tests show that students up to grade 7 receive strong learning benefits and do enjoy the roleplays.

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### ***What is included?***

Quest is hassle-free. No installations or lesson plans are needed. If you can access the Internet, you are ready to start. Includes:

- Virtual Role Plays (require internet connection)
- A comprehensive bouquet of optional follow up materials
- Family connection letters and activities
- Hassle-free teachers kit
- Electronic surveys

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### ***Is this for 1 or 2 children to use at the same computer terminal?***

We strongly recommend that children use the program individually so that each student can explore and learn individually. Moreover, student reports are meaningful only on an individual basis.

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### ***How frequently do I need to take my class to the computer lab?***

Once a week. Each use of the software should be followed by a class discussion and optional activities. A comprehensive teachers guide provides you with a library of choices.

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### ***How secure is my students' data?***

We do not store student last names nor any other identifiable means for contacting individual students, to ensure student security.

Moreover, survey data collected does not have identifiable information pertaining to any particular students.

Our servers are housed in a state of the art facility alongside RI Partners' group of companies, including national long distance telephone companies. This ensures tier 1 security for all applications and data.

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## Quest for the Golden Rule Frequently Asked Questions

### ***How is the material culturally relevant?***

Virtual characters in the role plays are chosen to represent the diversity and makeup of the Toronto District School Board elementary school population.

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### ***Does the program include specific interventions for students who are bullied or students who bully?***

Yes, there are modules devoted to this very topic. Followup exercises reinforce these themes. Moreover, many modules remind students of the various intervention choices available to them.

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### ***Are there provisions for students with reading disabilities?***

Full narration is provided so children do not need to be able to read in order to enjoy and learn from the games.

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### ***Is this program suitable for autistic spectrum disorder children?***

Autistic Spectrum Disorder encompasses students with a wide range of attention and interaction challenges ranging from mild social difficulties and communication issues to severe difficulties relating to and interacting with the world around them. The program may be appropriate for some students with this condition and may not work for others.

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### ***How can the material be embedded into classroom curriculum?***

There are a wide variety of exercises included in the service which span language arts, drama, physical education, healthy living and character education. There is something for every teacher and every curriculum. The material is already embedded into Ontario's Grade 2-5 classroom curriculum.

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### ***Does the program motivate bystanders to safely intervene?***

Yes, a module is devoted to safe intervention. In addition, various followup exercises address bystander intervention.

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### ***Does the program inspire school responsibility?***

Yes, the introductory module focuses extensively on school responsibility.

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## Quest for the Golden Rule Frequently Asked Questions

### ***Does the program clearly explain to students what the school policy is on bullying?***

We offer a lesson addressing school bullying policies and urge teachers to review their school policy with their class. We cannot explain what a particular school's policy will be as this will vary by school.

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### ***Does the program define bullying?***

Yes. The definition of bullying is defined and rehearsed in several modules. The program defines bullying as something that is unfair, hurts and keeps happening.

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### ***Does the program develop protocols for safe reporting?***

Yes. Several modules deal with this topic. Moreover, posters and handouts are provided, with guidelines for children on how to report safely.

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### ***What parent/home materials are included?***

The service includes activities to send home to parents and guardians so they can be involved in helping establish a bully-free school. Parental involvement is very important as bullying is a systemic problem. 94.7% of parents surveyed enjoyed the home activities and would do more of them. Moreover, letters to send home to parents are provided so parents can stay apprised of the schools' commitment to bullying prevention.

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### ***Does the program identify different forms of bullying?***

Yes, the program deals with bullying in its verbal, physical, social and cyber forms.

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### ***Does the program identify specific issues found in our school?***

Yes, we can provide, at no charge, a list of children who the system identifies as "at-risk" based on their roleplay interactions. Moreover, follow-up activities foster communication about specific issues found in classes and schools.

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### ***How often is the program updated?***

Continually, based on feedback and student results. Typically this translates into daily and weekly program and maintenance updates, respectively.

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## Quest for the Golden Rule Frequently Asked Questions

# Ordering and Getting Started FAQs

### ***I would like to learn more about getting funding for my school to use Quest. Can you help us learn about funding sources?***

We are happy to provide you with guidelines and potential funding sources. Write to [support@practiquest.com](mailto:support@practiquest.com).

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### ***How long does it take to deploy the program?***

Once teachers provide us with basic student information, it takes approximately 2 business days for us to set up your student accounts. At that point, your students are ready-to-go!

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### ***How frequently do I need to take my class to the computer lab?***

Once a week. Each use of the software should be followed by a class discussion and optional activities. A comprehensive teachers guide provides you with a library of choices.

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### ***What support is available if I run into trouble?***

Unlimited email support is available. We try to answer all questions within 1 business day.

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### ***Is this for 1 or 2 children to use at the same computer terminal?***

We strongly recommend that children use the program individually so that each student can explore and learn individually. Moreover, student reports are meaningful only on an individual basis.

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### ***What computer technology do I need?***

For each child, 1 computer with an Internet connection, a web browser, speakers (or headphones) and Adobe Flash version 9 or better, installed. 1024x768 resolution is recommended. We recommend Microsoft Internet Explorer but the program has been tested to work with FireFox. 99.7% of school computers already meet these criteria.

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## Quest for the Golden Rule Frequently Asked Questions

### ***What Internet connection speed is needed?***

A medium to high speed Internet connection, already available in most schools.

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### ***Do you recommend headphones or speakers?***

Audio is an important part of the multi-modal learning technologies the virtual roleplays use. Either headphones or speakers are required, though headphones may reduce distracting noise from other students.

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### ***How do I evaluate if the program is working in our school?***

The service automatically deploys surveys to gauge shifts in attitudes, etc. We continually use this data to make Quest better. You may request this data be available to your school at no extra charge.

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## Quest for the Golden Rule Frequently Asked Questions

### General FAQs

#### ***I have some suggestions to improve the product. Who can I send them to?***

We welcome any suggestions to make Quest even better! Please keep in mind that any idea you submit becomes the intellectual property of Practi-Quest Corp. Suggestions can be sent to: [share@practiquest.com](mailto:share@practiquest.com)

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#### ***I've heard that Practi-Quest is an action learning company. What does that mean?***

Practi-Quest is an action learning company wherein ongoing feedback and customer requests drive every step of what we do. In particular, the modules are updated continually based on real world results and school feedback.

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#### ***Is Practi-Quest hiring?***

We are always on the lookout for creative writers and software programmers who are committed to creating exemplary products. Resumes can be sent to

[team@practiquest.com](mailto:team@practiquest.com)

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#### ***Please tell me more about Practi-Quest.***

Practi-Quest is completely capitalized by RI Partners' Investment Fund. RI Partners' provides extensive management and marketing support. Practi-Quest is proud to be a part of RI Partners' group of socially responsible companies that make a difference.

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